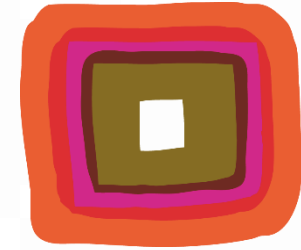


QUIZZ!!! Instructions



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- Detailed Answers are in the notes at the bottom of each slide
- A short version of the answers is on the following slide
- A handout for teams during quiz is on slide 3
- **HAVE FUN!**

TWEET PICS OF YOUR ACTIVITIES! #dropthejargon

QUIZZ!!! Answers

QUESTION NUMBER and ANSWER	POINTS	QUESTION NUMBER and ANSWER	POINTS
1) C, D	2	6) Touch base offline –let's meet and talk face to face Peel the onion - to examine a problem in detail	2
2) FALSE	2	7) C- A glossary of terms	2
3)	1-5 (marked by other quiz participant/ group)	8) Award to funniest entry, chosen by quizmaster / special guest	3
4) D	1-5 (marked by other quiz participant/ group)	9) Answers in slide after question	2
5) FALSE	2	10) That they can access an interpreter at your service	2
TOTAL			OUT OF 29

QUIZZ!!! HANDOUT

QUESTION NUMBER and ANSWER	POINTS	QUESTION NUMBER and ANSWER	POINTS
1)	2	6) Touch base offline Peel the onion	2
2)	2	7)	1
3)	2	8)	5
4)	2	9)	2
5)	2	10)	
TOTAL			OUT OF 22



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Pledge to

DROP THE JARGON

#dropthejargon



QUIZ!!!

1. Which of these are measures of readability?

- a) Richter Scale
- b) Appendices Bachman Index
- c) SMOG Index
- d) Flesch-Kincaid
- e) Matisse Chaussures Score
- f) F.L.E.M. analysis

2. TRUE OR FALSE

Plain language involves 'dumbing down' content?

3) JARGON TRANSLATION

“Landfilling is the least preferred option for waste disposal in Australia, and it is therefore Council’s role to support residents in reducing the amount of waste disposed of in this manner.”

Rewrite this so most people could understand it

4) JARGON TRANSLATION 2

“North Richmond Community Health will make every attempt to obtain assistance that is consistent with requirements and needs of our clients.”

Rewrite this so most people could understand it

5. TRUE OR FALSE

Writing shorter sentences guarantees effective communication.

6. What do these cultural sayings mean?

- 1) Touch base offline
- 2) Peel the onion

7. If you can't avoid using complicated terms in communication what can you add to a text to help?

- a) Photography
- b) Term specific diagrams
- c) A Glossary of terms
- d) Links to other services



8. Caption this cartoon using plain language.

9. Identify the words in this paragraph that are too complicated or jargony

A hub for people experiencing homelessness, financial stress and other challenges. ABC hub is the first point of contact for new clients at ABC. It incorporates the functions previously undertaken by IRAS. ABC hub will help clients by providing information, finding solutions to problems and linking them to the services they need.

9. ANSWERS

A hub for people experiencing homelessness, financial stress and other challenges. ABC hub is the first point of contact for new clients at ABC. It incorporates the functions previously undertaken by IRAS. ABC hub will help clients by providing information, finding solutions to problems and linking them to the services they need.

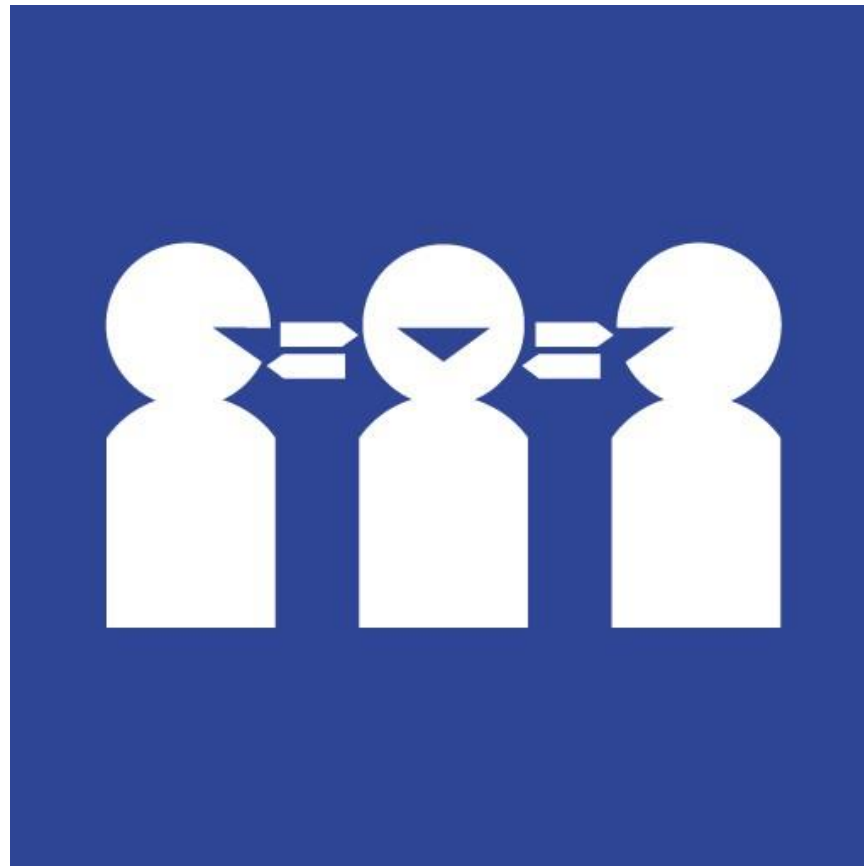
A rewrite:

Are you homeless or having money problems?

We can help you with housing and money issues by:

- giving you information about what help you can get
- connecting you with services that help you get past these issues

10. What does putting this symbol up in your reception signal to service users?



Pledge to

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<http://www.dropthejargon.org.au/>

